



PATAGONIA/ANTARCTICA ADVENTURE- BOOKING TERMS & CONDITIONS

This tour is being arranged, co-ordinated and escorted by Free Spirit Adventures (FSA) in collaboration with the following Agents and Providers (A & P): Cascada Expediciones; together with our licensed Travel Manager - Andrea Turner (license #31668806)

BOOKING & DEPOSITS

1. To reserve a place on this tour, you must complete and return a Trip Booking Form to gabrielle@freespiritadventures.com.au or fax or post the form to: Free Spirit Adventures 17 Kent Avenue Seacombe Gardens SA 5047 [fax 08 8377 3963]. You will then be invoiced for a **\$1000 Deposit** to be paid to Free Spirit Adventures. **Returning the form and paying the booking fee will secure your place on the trip.**

**The booking fee is refundable only if the requested itinerary or similar cannot be confirmed.*

**The itinerary and price is subject to change up until such time as the booking is confirmed.*

By completing the form and checking the box to indicate that you have read, understood and accepted the booking conditions & risks associated with this adventure; you are agreeing to these terms & conditions.

2. Once your itinerary is confirmed **you may be required to pay an additional non-refundable deposits** to cover extensions to your itinerary eg; Antarctica, upgraded hotels and additional tours depending on what you want included in your itinerary.

FULL PAYMENT

The final balance of the booking must be received in full no later than 100 days prior to departure.
[If full payment is not received by this date, late payment fees or cancellation of booking may result.]

MINIMUM NUMBERS

The total tour cost per person is based on a minimum number of 10 passengers.

If minimum numbers have not been filled 100 days prior to departure, the tour will be subject to re-costing.

Should group numbers be such that a single room is required, then a **single supplement** will be charged and the cost shared across the group.

CREDIT CARDS

Some charges can be made using credit card for flights and travel insurance paid to our Travel Manager.

An additional 1-2% service fee may be applied for use of Credit Cards. This fee is non-refundable.

Deposits and confirmation fees must be paid by electronic funds transfer.

CANCELLATIONS AND REFUNDS - LAND ARRANGEMENTS

If it is necessary to cancel your holiday the following cancellation fees per person per arrangement apply.

Over 100 days prior to departure - Deposits and confirmation fee is non-refundable

100 days or less - 100% of tour cost is non-refundable after this time.

**We require you to have adequate insurance to cover you against unexpected cancellation.*

Cancellation fees cannot be waived. In addition, should the cancellation of an individual affect the remaining passengers' tour prices, we reserve the right to apply any costs, single supplement etc, to the total cost.



CANCELLATIONS AND REFUNDS - AIR ARRANGEMENTS

Cancellation fees will apply as required by airlines regulations and will vary dependent upon the type of airfare utilised. Airfare prices and conditions are subject to change or withdrawal without notification until ticketed. Full payment is required before tickets can be issued. FSA and A&P cannot be held liable for any increases in prices or changes in the rules and conditions. Foreign currency airfares and airport taxes may fluctuate and are subject to the rate of exchange on date of ticket issue. Increases in airport taxes are not the responsibility of FSA and A & P. These can be imposed up to departure.

NOT INCLUDED IN THE TOUR COST

Airfares, Visas/ Reciprocity Fees, travel insurance, excess baggage over 20kg (international), extra meals, laundry, drinks, souvenirs & items of a personal nature.

PASSPORT VISA AND VACCINATIONS

It is mandatory that you familiarise yourself with any visa/reciprocity fees and health requirements that may be applicable in the countries you are visiting. You are responsible for all entry exit health and any other documents required by laws regulations orders demands or requirements of countries visited or transited. Please note that passport and visa requirements are not the responsibility of FSA and A & P. These parties cannot be held liable for any loss or expense due to the failure to comply with the above. We will however, provide you with some information about reciprocity fee requirements.

RESPONSIBILITY & ACKNOWLEDGEMENT OF RISK

Free Spirit Adventures (FSA) and its Agents & Suppliers (A&P) including Travel Managers, Cascada Expediciones; here within called the Tour Providers, accept bookings subject to the following conditions.

1. The Tour Providers act as co-ordinators for all persons taking the tour in the making of all arrangements for transportation sightseeing and hotel accommodations. The Tour Providers do not own manage control or operate any transportation vehicle any hotel or restaurant or any other supplier of services. All coupons receipts and tickets are issued subject to the terms and conditions specified by the suppliers and all services are subject to the laws of the country where the services are provided.
2. A booking is accepted only after the Tour Providers receive deposits and issue the client or their travel agent confirmation invoices. The balance must be paid no later than 100 days before departure otherwise the Tour Providers will treat the booking as cancelled regardless of whether a deposit is being held.
3. The Tour Providers only act as an agent for the owners, contractors and suppliers of transportation and/or other related travel services provided and assume no responsibility for the loss or damage to baggage property or for injury illness or death or for any damages or claims however so caused arising directly or indirectly from accidents loss or damage to person or property delays transport failures strikes wars and uprisings or acts of God etc over which we have no control. Clients are strongly advised to insure adequately for the full duration of their travel arrangements in respect of illness injury death baggage and personal effects.
4. While the Tour Providers will use their best endeavours to operate all tours as advertised; reasonable changes in the itinerary may be made without notice where deemed necessary or advisable by the Tour Providers. No refund will be made for any unused services which are included in the tour price.
5. By ticking the box on the booking form or signing this document, you acknowledge that you are aware that taking part in adventurous activities in remote locations brings with it certain inherent risks including possible personal injury and that the tour providers cannot eliminate these risks without undermining the adventure experience or the reason for taking part.

Risk Acknowledgement continued.....



You acknowledge that you are prepared to accept such inherent risks and personal injury that may occur on a trip of this nature. At the same time, you agree to take out personal travel insurance that will cover personal injury (including search and rescue) should any accident happen to you whilst partaking in these adventure activities.

You accept that you are empowered to ask for any information that may help you to understand the inherent risks involved in the activity (ies).

6. You understand that individual adventure activities may require you to take part in continuous, moderate exercise for several hours. You believe that you are capable of this and you undertake to inform the tour providers of any medical conditions that you feel they should be aware of. You also undertake to inform the tour providers of any factors that may affect your, or anyone else's safety. You understand that this document is not a disclaimer and in no way affects the 'duty of care' that the tour providers must demonstrate.
7. In the unlikely event of personal injury, you understand that the tour providers can only be held responsible for that that is 'foreseeable' by a 'reasonable' person possessing the level of expertise that the tour providers staff have, as laid down in the law of the countries you will be visiting.
8. Our trips are often documented by camera and video. Tick this box if you do not wish the tour providers to use your image on their website and related social media:

Full Name:

Signature:

Date:

For more information, please **email:** gabrielle@freespiritadventures.com.au or **mobile:** 0414 410 963