



## FREE SPIRIT ADVENTURES BHUTAN ADVENTURE

### Booking Terms & Conditions

Your booking for the 'Free Spirit Adventures Bhutan Adventure' is subject to your agreement with the following terms and conditions. By completing this form and checking the box on the booking form to indicate that you have read, understood and accepted the booking conditions & risks associated with this adventure; you are agreeing to these terms & conditions.

This tour is being arranged, co-ordinated and escorted by Free Spirit Adventures (FSA) in collaboration with the following Agents and Providers (A & P): Bhutan and Beyond (B&B) - who will arrange Bhutan visas, flights in and out of Bhutan and ground logistics, tours, transport and accommodations in Bhutan. Our Travel Manager - Andrea Turner or Flight Centre may also be involved in booking other flights ex Australia for you.

#### BOOKING & DEPOSITS

1. To reserve a place on this tour, you must complete and return a Trip Booking Form to [gabrielle@freespiritadventures.com.au](mailto:gabrielle@freespiritadventures.com.au) or fax or post the form to: Free Spirit Adventures 17 Kent Avenue Seacombe Gardens SA 5047 [fax 08 8377 3963]. You will then be invoiced for a **\$500 Deposit** to be paid to Free Spirit Adventures. **Returning the form and paying the booking fee will secure your place on the trip.**

*\*The booking fee is refundable until the itinerary is confirmed.*

*\*The itinerary and price is subject to change until such time as the booking is confirmed.*

2. Once your itinerary is confirmed **you will be required to pay an additional non-refundable deposit of \$1000 by Nov 30<sup>th</sup>, 2016** to cover group flight bookings in and out of Bhutan which will be arranged by B&B.

#### FULL PAYMENT

The final balance of the booking must be received in full no later than 90 days prior to departure.

**Departure date will be October 4<sup>th</sup>, 2017. \*Early Bird Price is available until Oct 30<sup>th</sup>, 2016.**

[If full payment is not received by July 2017, late payment fees or cancellation of booking may result.]

#### MINIMUM NUMBERS

The total tour cost per person is based on a minimum number of 12 passengers. If final numbers are significantly lower than the minimum, the cost may be subject to change but this is unlikely and we would normally absorb any extra cost or discuss this with you before making any changes. If the trip is not viable due to low numbers, you will be notified no later than 6 months prior to departure date and in this case any payments to FSA would be fully refundable. Please ensure that you have travel insurance to cover unexpected cancellation.

#### CREDIT CARDS

Some charges can be made using credit card for flights and travel insurance paid to our Travel Manager.

An additional 1-2% service fee may be applied for use of Credit Cards. This fee is non-refundable.

Deposits and confirmation fees must be paid by electronic funds transfer.

#### CANCELLATIONS AND REFUNDS - LAND ARRANGEMENTS

Over 100 days prior to departure - Deposits of \$500 and \$1000 are non-refundable.

100 days or less - 100% of trip cost is non-refundable after this time.

\*Should the cancellation of an individual affect the remaining passengers' tour prices, we reserve the right to apply any costs, single supplement etc, to the total cost.

**\*We require you to have adequate insurance to cover you against unexpected cancellation.**

#### CANCELLATIONS AND REFUNDS - AIR ARRANGEMENTS & STOP OVERS

Airfares and stopover accommodation will be subject to the cancellation and amendment fees set by the specific airlines/hotels concerned and may vary dependent upon the type of airfare utilised. Airfare prices and conditions are subject to change or withdrawal without notification until ticketed. Full payment is required before tickets can be issued. FSA and B&B cannot be held liable for any increases in prices or changes in the rules and conditions. Foreign currency airfares and airport taxes may fluctuate and are subject to the rate of exchange on date of ticket issue. Increases in airport taxes are not the responsibility of FSA and B&B.



#### **TRAVEL INSURANCE:**

You are personally responsible for ensuring your general health & fitness is sufficient for this adventure and it is **mandatory that you hold adequate comprehensive travel insurance** before you book flights or pay your final balance. It is also essential that you **make sure that your chosen insurance policy covers you for all the activities** you intend to undertake whilst on your journey (including any extensions that you intend to arrange before or after the itinerary we have arranged) **Please note that some credit card insurances do not provide enough cover.**

#### **HEALTH & MEDICAL**

We strongly recommend that you consult your personal doctor or travel doctor prior to commencing training for this adventure and no later than 90 days pre-trip for advice on vaccinations and medications.

**YOU WILL BE REQUIRED TO HAVE A MEDICAL CLEARANCE TO PARTICIPATE IN THIS ADVENTURE.**

*We will provide you with a specific medical clearance form to take to your doctor for this purpose.*

#### **PASSPORTS AND VISAS**

**Passport Expiry Date:** Please ensure that your passport has at least six months validity after the trip return date and has at least 6 blank pages in it.

**Bhutan Entry Visa:** Our alliance partner *Bhutan and Beyond (B&B)* will be arranging a group entry visa for Bhutan and will therefore need a **quality scanned copy of your passport photo page which will be used to issue your visa.** We would appreciate it if you could limit the size of the file to less than 1 MB. Please email it to [gabrielle@freespiritadventures.com.au](mailto:gabrielle@freespiritadventures.com.au)

**Indian Tourist Visa:** Because we exit Bhutan by crossing the border into India, it is **essential that you apply for a full Indian Tourist Visa.** *We will provide information on the application process once your booking is confirmed.*

*\*Please note that passport and visa requirements are not the responsibility of FSA or B&B (Except for the Bhutan visa which B & B will process for you on the condition that you supply the required scan of your passport)  
We cannot be held liable for any loss or expense due to non-compliance with visa and passport requirements.  
We will however, provide you with assistance to fulfil these requirements.*

#### **RESPONSIBILITY & ACKNOWLEDGEMENT OF RISK**

Free Spirit Adventures (FSA) and its Agents & Suppliers (A&S) including Travel Managers, Flight Centre and Bhutan and Beyond; here within called the Tour Providers, accept bookings subject to the following conditions.

1. The Tour Providers act as an agent for the owners and suppliers of transport, accommodation and other related travel services provided in Bhutan and assume no responsibility for loss or damage to property or for injury/ illness or death or any other damages/claims however so caused arising directly or indirectly from accidents, delays, transport failures, strikes, wars and uprisings or acts of God etc over which we have no control.

**\*By ticking the box on the booking form and signing this document, you acknowledge that** you are aware that taking part in adventurous activities in remote locations brings with it certain inherent risks including possible personal injury, death or loss/damage to property which may be out of the control of the Tour Providers. You acknowledge that you are prepared to accept such inherent risks that may occur on a trip of this nature. You agree to take out personal travel insurance that will cover personal injury (including search and rescue) should any accident happen to you whilst partaking in these adventure activities.  
*You also acknowledge that you are empowered to ask for any information that may help you to understand the inherent risks involved in the activity (ies).*

2. You understand that the Bhutan Adventure will require you to trek for several hours at altitudes between 2000 – 3000m and up to 4200m over high mountain passes. You believe that you are capable of this and you undertake to inform the tour providers of any medical conditions that you feel they should be aware of. You also undertake to inform the tour providers of any factors that may affect your, or anyone else's safety. You understand that this document is not a disclaimer and in no way affects the 'duty of care' that the tour providers must demonstrate.



### 3. CONDITIONS SPECIFIC TO BHUTAN & BEYOND

#### **Itinerary Changes:**

Bhutan & Beyond, along with their partner operators in the region, reserve the right to make necessary changes to the proposed itinerary where unforeseen circumstances dictate such changes. Depending on circumstances a refund may not be offered for such late changes and your travel insurance will, in most cases, cover for any financial loss.

#### **Flight Delays & Cancellations:**

Bhutan & Beyond and their partner ground operators take no responsibility for airlines amending flight times at short notice and/or cancelling and/or rerouting flights for operational reasons. We urge all travellers to this region to ensure they have at least 5 hours connection time between air flights where possible.

#### **Trip Costs:**

Our travel package costs are always quoted in US Dollars and are subject to exchange rate fluctuation until converted into Australian dollars on the day you choose to pay your final balance due. Occasionally Bhutan & Beyond reserve the right to increase prices after a trip has been quoted on, however this is only in instances beyond their control. Eg; Increases in foreign government tourism taxes or airline fuel surcharges.

Unless advised otherwise your **trip pricing does NOT include** items of a personal nature, medications, travel insurance, telephone calls, laundry, visa charges (except Bhutan where visa fees are always included), excess baggage charges, daily incidental expenses or drinks.

#### **Acceptance of Risk.**

You acknowledge that your journey to/from and through this region of South Asia comes with the usual risks of travel and, in some cases, additional risks that are associated with adventure activities and the specific nature of your chosen journey. You accept these risks and the possibility personal injury, death, property damage or loss may result from your decision to participate in such a journey.

You agree that should you be affected by any sickness, serious injury or other unforeseen circumstance that Free Spirit Adventures and Bhutan & Beyond, and/or any of our overseas ground operators, can arrange any urgent medical treatment or emergency evacuation as deemed necessary for your safety and that all such costs will be borne by you and/or your travel insurer.

You also agree to release all claims of liability against Free Spirit Adventures and it's Agents and Suppliers – including Bhutan & Beyond, their staff and all of their partner ground operators in Bhutan and India - from any personal injury, death, property damage, loss or inconvenience sustained by you as a result of this adventure.

4. Our trips are often documented by camera and video.

**Please tick this box if you do not wish the tour providers to use your image on their website and related social media:**

Full Name:

Signature:

Date:

For more information, please email: [gabrielle@freespiritadventures.com.au](mailto:gabrielle@freespiritadventures.com.au) or mobile: 0414 410 963